

NETCARE 911 SCHOLAR

1 JANUARY 2018 TO 31 DECEMBER 2018



FREQUENTLY ASKED QUESTIONS

1. Who may participate?

Any bona fide pupil, teacher and/or administration staff member of any school (including pre-Primary schools).

2. When will cover be in force?

The cover is for any emergency medical treatment administered in response to an episode of illness or injury that of necessity requires immediate medical attention: On school premises; Outside the school whilst participating in any sporting activity or other extra-mural activity organised and supervised by the school; Whilst travelling to or from school or any other sporting or extra-mural activity by a reasonably direct route; at after care centres registered and recognised by local authorities;

3. What is the Service being offered?

The service being offered is known as **Netcare 911 Scholar**.

It provides the participants/members with a national emergency medical service, which can respond in a rational and effective manner, to members facing serious medical emergencies. This includes a medical emergency evacuation service. These include:

TABLE OF BENEFITS

| Type of Assistance | Benefit | |
|---|---|----------------------------|
| Emergency telephonic 911 advice | Emergency Advice | Unlimited |
| Emergency response to the scene of a medical emergency | Unlimited (medically justified) | NHRPL-AS tariff (road/air) |
| Transfer of the patient to the nearest most appropriate medical facility that can treat the patient | Unlimited (medically justified) | NHRPL-AS tariff (road/air) |
| Companionship and/or care of stranded minors | Unlimited | Unlimited |
| Repatriation of mortal remains | Remains/body will be moved to place of permanent residence (within RSA) | Full cost |
| Events (for schools with compulsory participation) | 1 event per annum (max 8 hours – with a maximum level of care being an ILS medic) | Full cost |

The Emergency Telephone No: 010 209 8797

4. Additional benefits

Medical standby at high level games will be provided if required (one ambulance for eight hours maximum), one standby per school per annum. At least two weeks notice is required before the event.

5. What are the costs?

Per person per annum - R38.00.

6. How do I join?

- Contact your School Bursar, School Secretary and/ or
- Call Marsh on 033 2641923/30.
- Schools are required to forward names of participants via Email (preferably as an Excel document), together with proof of payment.

7. When Does Cover Commence?

Cover is arranged from the 01 January 2018 to 31 December 2018, but is restricted to school activities as per Question 2.

8. Who can we contact for more information?

Marsh Proprietary Limited
P O Box 807, Pietermaritzburg, 3200

Contact:

Sharon Soobramanian

Phone: 033 2641923

Switchboard: 033 2641930

Fax: 086 729 5217

Email: Sharon.soobramanian@marsh.com

After Hours 082 576 3737

FOR AFTER-HOURS EMERGENCIES, PLEASE CONTACT KERRY FLETCHER - 0825763737

We must stress that the purpose of this document is to form a ready means of quick reference for daily administration purposes. Therefore this summary must not be considered as being an integral part of the insurance contract(s). Further information will be made available on application to Marsh Proprietary Limited.



Premium Deposits

Kindly deposit the premium due into Marsh's Account with First National Bank (255005) Account No. 62204724422, using your school's name as reference (e.g. "School's Name – Pupils full name") and then email the deposit slip to Sharon Soobramanian sharon.soobramanian@marsh.com .

Contact your school bursar, school secretary and/or call Marsh on +27 33 264 1923 and ask that your child be covered.

Marsh Proprietary Limited

Registration No. 1999/000348/07

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GRAPHICS NO. MA-FS-180917